

Terracotta | تراكوتا

Outsourcing. Visa. Payroll. PRO

- ✓ Employer Of Record
- ✓ Business Setup
- ✓ Visa
- ✓ Payroll
- ✓ PRO/GRO
- ✓ HR

Terracotta Manpower Services was founded in 2013 with a steadfast commitment to support companies of all shapes and sizes.

No matter your company's lifecycle stage, whether it is a new business or SME, a governmental entity or multinational corporation, based locally, regionally or internationally, we structure, mobilize and deploy **tailored manpower solutions and corporate services that are effective, productive and scalable.**



U.A.E.

As the leading manpower, corporate services, and government liaison (PRO) services provider in the United Arab Emirates, we are best positioned to provide you with:

Manpower Solutions:

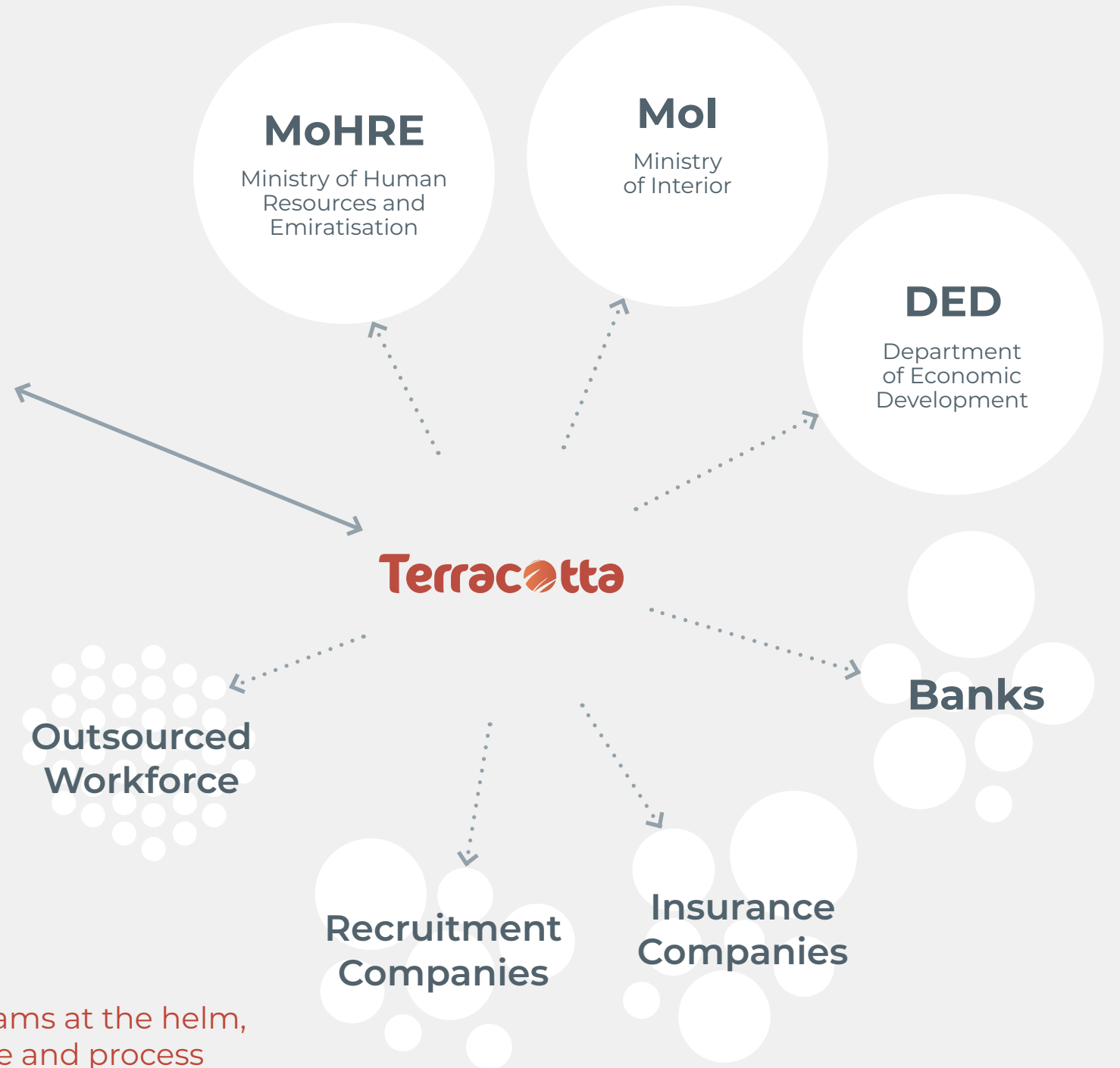
- Visa & Payroll (EOR/PEO)
- HR & Outsourced Payroll

Corporate Services:

- PRO Services*
- Business Setup

*The PRO services refer to all activities related to the processing of governmental documents and paperwork, usually performed by a PRO (Public Relations Officer) acting as a liaison with governmental authorities in the UAE.

Client



With our expert teams at the helm, we seamlessly liaise and process your company's manpower needs with all the different entities on your behalf.

Eliminate visa quota or head count restrictions with

Visa & Payroll Services (EOR/PEO)

*EOR: Employer of Record
PEO: Professional Employer Organization*

We will adopt, onboard and incorporate your employees(s) and maintain their legal paperwork on your behalf, whether you have setup a legal entity in the UAE or not. With no visa quota restrictions and fully compliant with UAE labour laws, we will handle all of your employee(s) visa and payroll chores. Offering tailor made solutions, we can take care of accommodation and transportation of your selected employee(s). Partnering with us will allow you the flexibility to focus on strategic business growth instead of worrying about legal mazes and paper work.

Reduce administration pressure with

HR & Outsourced Payroll Services

If your company is already established in the UAE but you do not have an HR team or the knowledge of UAE's employment regulations, we can take care of all your employees' aspects of HR & Payroll with the Wages Protection System (WPS) required by UAE labour law. Processing pay-slips, monthly salaries, end-of-service, annual and sick leave calculations, even overtime, bonuses and expense claims will all be taken care of.

Founded on global standards and delivered with local compliance, our operations have serviced over 1,000 employees from over 50 countries to date.

*Skip the formalities and
grunt work with*

PRO Services

We provide an active engagement with the MOHRE, Immigration and other government ministries and entities, our extensive experience and comprehension of UAE labour laws, guidelines and procedures, ensures a seamless provision of in-country services and takes care of all the documents you or your employee(s) might need to run a successful operation in the UAE (Permits, Licences, ID's, Health Insurance... Etc).

*Start right and you won't
regret it later with*

Business Setup Services

Establishing a legal entity as an extension of your business abroad can be both time and cost consuming, we provide a full-stack solution for that where you as the client will give us your requirements, and our team of experienced government liaison officers will handle all the paperwork from A to Z. Our edge in the business is giving you the results you need, in the best practices to save you a lot of cost, time and effort later.

We have dynamic outsourcing solutions that can fit your company's needs whether you are a startup or multinational corporation expanding your presence to the UAE.

Improving your business' flexibility with outsourced talent solutions that are designed to fulfil your temporary and long-term business needs.

	Under Terracotta	Under Your Company		
	Visa and Payroll Serices (EOR/PEO)	HR and Outsourced Payroll Services	PRO/GRO Services	Business Setup Services
Documents and paperwork processing and issuance of visas, work permits, licenses, Emirates IDs	✓		✓	✓
Dedicated account manager and POC	✓		✓	✓
Document notarization and attestation	✓		✓	✓
Medical tests and biometric data processing	✓		✓	
Visa renewals and cancellations	✓		✓	
Outsourced visas or mission visas*	✓			
Health insurance packages	✓			
Security passes (CICPA, OPTIMA)**	✓		✓	
Opening local bank accounts	✓	✓		
WPS payroll system*** <small>As per the UAE labour law, all wages must be processed by the sponsor of the work visa.</small>	✓	✓		
Monthly HR reports & pay-slips	✓	✓		
Issuance of salary certificates & NOCs	✓	✓		

*The regular Work Permit is for those employees who are under an existing sponsor's visa (whether a company or dependent). The Mission Work Permit (commonly called the Mission Visa) is a permit type in the UAE which allows travelers to enter the UAE for short-term work activities. The Mission Work Permit is issued for 90 days and admits the traveler on a single entry basis to the country.

**CICPA security passes is required for all employees of oil and gas, defense and other sectors.

***Our payroll system for outsourced employees is compliant with the Wages Protection System (WPS) which is required by the UAE labor law.

OUR CLIENTS

Terracotta has served over 50 clients within 10 sectors.

We are proud to showcase our varied portfolio of companies we served across a broad spectrum of industries including:

Oil and Gas

Engineering

Defence

Banking and Finance

IT and Telecommunications

Construction

Cyber Security

Hospitality

Renewable Energy

Aviation

Education



CREDENTIALS



ISO Certified since 2021
Business Continuity Management System certified
ISO 22301



ISO Certified since 2021
Information Security Management Systems certified
ISO 27001



Dubai Chamber since 2021
Global Trusted E-Network Member



Team France since 2019
Preferred Partner



ICV Certified since 2018
In-Country Value (ICV) program



ISO Certified since 2014
Quality Management System certified
ISO 9001
ISO 14001 & ISO 45001

AWARDS



MoHRE 2019
Gold Partner



Superbrands 2019
Best Emerging Manpower Consultancy Middle East



Corporate Vision 2019
The Leading Provider of Manpower Services-MENA



Etisalat SMB 2018
Nominee



CMO ASIA 2018
Best Outsourcing Service Provider of the Year

AWARDS & PARTNERSHIPS

While we are glad to be recognised by our community and trusted by MNCs, client retention and referrals are equally our badge of pride.

Some of our clients' testimonials explaining their positive experience in working with us over the years.



“ TERRACOTTA has been meeting our requirements in terms of providing specialized and qualified personnel and they always go the extra mile to meet our expectations. ”

- Ali Mohamed Al Khouri
ADNH HR Administrator



“ TERRACOTTA supports our company's commercial procedures in the UAE. ”

- Axel-Pierre Bois
CURISTEC President



“ We are very much satisfied with our collaboration with TERRACOTTA, and to where it led ONIS in the UAE market. ”

- Renaud Deslandres
ONIS ME & Asia Manager

Strategically located in both Abu Dhabi and Dubai, we are ready to serve your organisation's unique needs all over the UAE.

Abu Dhabi +971 2 666 1691

Office 1003, Al Ain Insurance Building,
Hamdan Street. PO Box 38993

Dubai +971 4 566 8897

Office 2301, Boulevard Plaza Tower 2, Sheikh
Mohammed bin Rashid Blvd. PO Box 120199

inquiries@terracotta.inc

www.terracotta.inc

Terracotta Manpower Services L.L.C. is licensed by the Ministry of Human Resources and Emiratization (MoHRE) in Abu Dhabi and Dubai to provide manpower, visa and payroll services across the UAE.

